

## The Till Card

Many vendors are becoming (or already are) cashless. This affects our cash allowance meals, as well as the ability to purchase souvenirs since cash is no longer accepted everywhere we travel. To help solve this problem, Student Adventures will be using Till Cards to issue funds for cash allowance meals, rather than physical bills.

We STRONGLY recommend signing up for the Till Card, this will ensure your child will have a payment method for dining!!

## Students who Register for a Till Card

- Students should sign up well in advance to allow time for their Till Card to arrive in the mail.
- Parents can ADD money to the card at any time to be used for souvenirs and snacks.
- Student Adventures will link your student's card to the trip and will send your student's lunch or dinner allowance directly to the card prior to the meal.
  - If your student doesn't use the entire amount for their meal, the remaining balance is theirs to keep/spend on other purchases.
- The student keeps this card after the trip and students can continue to use it.

## Students that DO NOT sign up for a Till Card

- Students that do not have a Till Card will receive a Loaner Card during the trip. Any
  parent on the trip will receive a Loaner Card because Till is only a product for
  minors.
- Student Adventures will send your student's lunch or dinner allowance directly to the Loaner Card prior to each meal.
  - If your student doesn't use the entire amount for their meal, the remaining balance is theirs to keep/spend on other purchases while on the trip.
- Loaner Cards must be returned to the bus leaders after the final meal. Any remaining balance is forfeited.

Scan the QR Code to sign up for the Till Debit Card! You will need to download the Till App from your App Store and open an account. Any questions about signing up,

Call or text Till at (424) 377-8615 email studentadventures@tillfinancial.io





## **Frequently Asked Questions:**

What is Till? Till is an app and debit card platform for kids that helps them become smarter spenders. It enables parents to easily send kids money and kids can spend everywhere a Visa card is accepted. Each transaction on Till builds confidence and skills for kids to navigate expenses once they leave home, without having to run back for help.

How will Till cards be used during the trip? Till improves how Tour Directors distribute money to students during tours. Instead of receiving cash, money will be sent directly to traveler's Till cards. When you sign up for Till, your student will be added to their trip group on Till, in addition to having access to other great Till features. With Till, you'll also have the ability, as a parent, to send funds to them while on-trip for extra expenses (like souvenirs!) right from the Till app! Till is an easy-to-use, safe, and secure way for students to manage on-trip spending while giving parents visibility and assurance of their student's financial status during their time away from home.

What if my student loses their card before or during the trip, or it gets stolen? It happens! First off, no worries -- students or parents can simply freeze the card and report it as lost or stolen in the app and a new card will be issued. As far as the trip goes, we've got your student covered. At any point during the trip, the Tour Director can assign your student a card for temporary use while on the trip.

Will parent chaperones also get Till cards? No, parent chaperones or Bus Leaders do not need to sign up for Till at any point. At the beginning of the tour, the Tour Director will assign them a Loaner Card for temporary use during the trip.

How much does Till cost? Till is fee-free.

**My student already has a debit card**. Can they use that? No, not for receiving trip cash allowances. Student Adventures can only send trip money to everyone in the group through this service using Till Cards

I still have questions about Till, how can I get some support? We get it! Feel free to reach out to Till: call or text (424) 377-8615 or email studentadventures@tillfinancial.io

What happens if I DO NOT sign my child up for a Till Card? Students who do not have a Till Card will receive a Loaner Card during the trip by the Bus Leader of the bus they are traveling on. These Loaner Cards must be returned to the Bus Leader after the final meal to prevent a \$15 replacement cost. Any leftover funds remaining on the Loaner Card are forfeited.